CORONAVIRUS PREPAREDNESS AND RESPONSE

Metropolitan Area Planning forum (MAP)
2020 Spring Meeting

June 19, 2020
Timeline

- **GBT Existing Contagious Disease Protocol Review**
  - JAN

- **WHO Declares Global Health Emergency**
  - FEB

- **USA 1st Death**
Timeline

- **RIDERSHIP 17,048 Daily Boardings**
  - CV19 Plan to Board
  - ATU 1st Correspondance (Safety Requests)
  - PPE Made Available to Staff
  - Bus Ventilation Mfg Guidance
- **Disinfection Contractor Contacted**
- **APTA Issues Transit Guidance**
- **Website Portal Launched**
- **Homeland Security and EOC Mtg**
- **Preparedness Exercise and Guide Issued**
- **Public Outreach Plan**
- **USA 1st Local Transmission**
- **CT 1st Case**
- **CT Public Health Emergency Declared**

Timeline dates:
- **FEB** 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29
- **MAR** 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11
Timeline

RIDERSHIP 11,854 Daily Boardings -32%

Bus Disinfection Program Launches

Full Staff Meeting

RIDERSHIP 7,028 Daily Boardings -62%

CTDOT Mtgs Begin

Preventative Measures

Restrooms for Drivers Only

External Newsletter Launches

GBT + ATU Daily Mtgs Begin

Bus Station Closes to Public

Fare Collection Suspended

Rear Door Entry and Exit Begins

Epidemiologist Ops Guidance

PSAs Launch

Peak Load Monitoring Begins

MAR 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 APR 1 2 3 4

USA National Emergency Declared

CT 1st Death

NY Epicenter Declared

CDC Large Groups Warning

CT Covid Reporting Begins

CT Shutdown

1M Cases Globally
Timeline

FTA CARES Act

Municipal Leaders Notification of Service Modifications

GBT 1st Positive Cases

5-Day PPE Kits Available to Staff Weekly

Modified Bus Service Begins

Modified Bus Service Adjustments

Wear a Mask PSAs Launch

ATU + GBT Masks Giveaway to Riders

RIDERSHIP 4,381 Daily Boardings -73%

Based on Input from Essential Employers

CT Mask Exec Order

100K Deaths Globally

BPT 8PM Curfew

GBT 1st Positive Cases

APR 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28
Timeline

RIDERSHIP
6,802
Daily Boardings
-63%

RIDERSHIP
5,382
Daily Boardings
-69%

ATU Stages
Protest at GBT
(Admin Location)

CT Reopening
Phase 1

5M Cases
Globally

APR
MAY
Timeline

- ATU Stages Protest at Stamford Bus Hub
- Temporary Paratransit Driver Shields Installation Begins
- Temporary Paratransit Driver Shields Installation Completed
- Permanent Driver Shields Installation Begins
- CT Committee for Cleaning and Disinfecting
- Permanent Driver Shields Installation Complete
- Modified Service 2 Begins (+/-80%)
- RIDERSHIP 5,604 Daily Boardings -71%

Timeline:
- MAY 23, 24, 25, 26, 27, 28, 29, 30, 31
- JUN 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15
COMMUNITY ENGAGEMENT
Community Engagement

**BUS Signage, Luminators & Audio**

**Public Service Announcements**

**10+ Public Newsletters**

**Ongoing Social Media PSAs**

**fb LIVE With Mayor**
Community Engagement

Website Resources

Signage & PSAs

20+ Internal Newsletters

Stay Away From The Bus Driver.

Thank a Bus Driver Campaign

Thank you to our COURAGEOUS bus drivers!

"Huge thanks to everyone keeping the Greater Bridgeport Transit system running smoothly during this time. All of your hard work helps to ensure that our neighbors are able to get to the store for much needed groceries for their families, and that other essential workers can get to work everyday. So from our essential workers to yours, THANK YOU from Stop & Shop!"

—Your friends at Stop & Shop, 5/15/2020

Thank you to our COURAGEOUS bus drivers!

"Thanks! Your job as a driver is very important to your community. Thanks to you, many of us can get to our jobs. Thanks! You are brave warriors."

—Ron E., 3/29/2020

Thank you to our COURAGEOUS bus drivers!

"I would like to thank all the bus drivers that still continue to do their job so I can do mine. I'm a CNA and my patients need me as much as I need them."

—Kenny, D. 3/24/2020

Thank you to our COURAGEOUS bus drivers!

www.gbt.com/prevention

Thank you Messages From Riders

You are one of the good ones and you make life easier for all of your efforts.

Thank you to our COURAGEOUS bus drivers!

To ALL OF THE BUS DRIVERS!!! Thanks!!! I got through my day so much better because of your kindness and compassion. I will pray for you and your families. Thank you!! —Brenda

Thank you to our COURAGEOUS bus drivers!

Your service is much appreciated! Keep up the good work! —Wanda

Thank you to our COURAGEOUS bus drivers!

Go gbt.com/prevention

Your Service is much appreciated! Keep up the good work! —Wanda

Go gbt.com/prevention

Online Shopping Made Easy

www.gbt.com/wishlist

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Stay Away From The Bus Driver.
FUTURE
• Internal and External COMMUNICATIONS AND ENGAGEMENT continues
• Exploration of TOUCHLESS FARE COLLECTION
• Permanent COVID MESSAGING on buses, at bus station, and stops
• Installation of HAND SANITIZER STATIONS on buses and at bus station
• DRIVER SHIELDS in 100% of fixed route fleet
• NEW SERVICE CONFIGURATION to address crowding
• PPE INVENTORY for 2nd peak
• Environmental Services Established
• Continued monitoring of TRANSIT BEST PRACTICES
*New Transit “Environmental Services”*

**Strategies:**

1. Clearly Identify and Understand Threats and Threat Categories
2. Disinfecting
3. Cleaning
4. Pest Control
5. Stages of Cleaning (drivers, in-service, service lanes, cleaning, disinfecting, detailing)
7. Demonstrated Products and Processes
8. Broad Reach – Multiple Threats (Covid-19, H1N1, SARS, MERS, Measles, Ebola, Emerging, Pests etc.)
9. Consider Employee and Passenger Screening
10. Ensure Proper Staffing
11. Ensure Proper Budget
12. Ensure Proper Supplies
13. Ensure Proper PPE – Stockpiling Where Appropriate
14. Ensure QC/QA
15. Ensure Record Retention
16. Process for Plan/Process/Materials and Equipment Review and Updating
17. Community Engagement
18. Develop Partnerships with Experts

**RFP Goals:**

1. Reduce Disease Risk Among Employees and Riders;
2. Provide for Continuity of Service;
3. Be Resilient to Public Health Threats of Any Kind;
4. Instill Confidence in our Environmental Services Among Employees and Riders; and
5. Be Proactive *not* Reactive

- Use of CARES Funding
- FTA Approval Received
- Next Step – Scope Development/RFP Issued
COVID-19
AT GBT
Total Covid Cases

**GBT Employees**
- As of 6/2/2020
- Positive: 4.1%
- Negative or Not Tested*: 95.9%
- Of 148 Employees

**TransDev Contractors**
- As of 6/2/2020
- Positive: 14.6%
- Negative or Not Tested*: 85.4%
- Of 48 Contractors

*Any GBT Employee or TransDev Contractor may get a test if requested*
Impact by Job Type

GBT Employees

as of 6/2/2020

Driver: 3
Administrative: 3
Total: 6

TransDev Contractors

as of 6/2/2020

Driver: 4
Administrative: 3
Total: 7

NOTE: Zero cases in maintenance staff
CONTACT INFORMATION

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